

Job AD: Service Technician

Version: 1.0

Location: Edmonton Field

Compensation Group: Employee, Full Time

Posting Date: Oct 20, 2025

Availability: Immediate

We are Seeking: Service Technician

We are Seeking: We are currently seeking a Service Technician to join our Edmonton Team.

About Us: Great Western Interiors is a 30+year Insulation and Drywall Contracting Company operating within the Calgary, Edmonton and Columbia Valley areas. We are committed to providing our clients with quality workmanship while meeting expected timelines with an excellent service program. We are currently providing our services for New Residential Builds, Renovations and Multi-Family projects.

What's in it for you: We are an expanding, dynamic and reputable company with opportunities for continued long-term work and advancement. We provide competitive pay-scale, paid vacation, GRSP matching program, a collaborative team environment, thriving company culture, training, and profit-share potential.

Location: This position is based in Edmonton, Alberta. This is a field-based position.

Hours: Full-Time Monday-Friday, 40-hours per week.

Position Overview: We are currently seeking a Service Technician to join our Edmonton Warranty and Service Team. The Service Technician's main responsibility is to complete taping service repair projects after initial production scope. This includes but is not limited to small taping and board projects, trade damage repairs, warranty work, walk-throughs (repairs/deficiencies after the first coat of paint is applied) and pre-occupancy appointments (final repairs before homeowner possessions). An ideal candidate has strong attention to detail, excellent problem-solving skills, and the ability to work independently and contribute to a team. As a Service Technician, you will play a valuable and crucial role in contributing to the quality of Service provided to our clients through a high-quality finished product supported by strong relationships. This position offers a great opportunity for individuals looking to grow and utilize their experience.

A qualified candidate has experience in drywall service and warranty with a primary focus in taping repairs but understands the full scope of drywall and insulation services (insulation, boarding, texture, etc.)

Responsibilities:

- Complete service projects assigned by the Service Coordinator or VP of Operations in a timely and professional manner.
- Work as a team with the Service Coordinator, VP of Operations and other Service Team Technicians.
- Ensure quality and correct any issues that may have been missed by the Touch-up Technicians or any new minor trade damage.
- Check damages and determine if they are a GWI deficiency or a billable item.
- Continuously look for opportunities to innovate and improve our business processes and practices and encourage other staff to also look for opportunities to improve our business.
- Continually stay up to date on construction and safety codes and regulations.

Requirements:

- Proven experience as a Service Technician
- Knowledge of full scope of drywall installation and repair techniques

- High attention to detail, quality workmanship and the ability to work meticulously to achieve high-quality results.
- Strong teamwork skills and the ability to give and take direction to work effectively alongside a team.
- Organizational skills, ability to organize materials, tools and equipment to be prepared to complete assigned work efficiently and effectively.
- Keep work vehicle clean, orderly and report any required maintenance or issues.
- Basic understanding of Microsoft Office Suite including Outlook, Excel, Word and SharePoint.
- Basic understanding of dispatch software.
- Excellent communication and customer service skills
- Relationship focused, willingness to participate in team and client events.
- Reliability, punctuality, and the ability to work independently with minimal supervision.
- Valid driver's license and clean drivers abstract

What We Offer:

- A thriving company culture within a positive and collaborative work environment.
- Competitive wage, compensation reflective of experience
- Long-term employment opportunities within an industry-leading company
- Opportunities for professional development and career advancement
- Paid Vacation, CPP Contributions, GRSP and Tax management

A Successful Candidate lives the GWI Culture and Core Values within their personal and professional life.

1. Honesty
2. Above the Line Accountability
3. Respect
4. Team
5. Positivity
6. 6P's of Preparation

If you are a reliable and motivated individual with an interest in the construction industry, this Service Technician position offers an excellent opportunity to build on valuable experience while working in a positive team setting. Join our team and contribute to the creation of exceptional spaces through quality drywall installations.

Great Western Interiors an equal opportunity employer. All applications will be reviewed; only selected qualified candidates will be contacted for an interview.

Please note that this job description is for informational purposes only and represents a general overview of the position. This is not a comprehensive list of all responsibilities, duties, and skills required for this position. The employer reserves the right to modify the job description as needed.

How to Apply: Please email your resume and cover letter to careers@greatwesterninteriors.com ensuring the subject line of your email is as follows: Application for Service Technician Position, Your Name